

# RESIDENT HANDBOOK

## SECTION VI: SUPERVISION

### RESIDENT COMPLAINTS AND GRIEVANCES

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#### INTRODUCTION

- I. A resident's complaint or grievance must be given appropriate attention.
- II. If the resident has a complaint, such as a disagreement with an evaluation or status in the program, working conditions, poor treatment by others, etc., he/she should attempt to resolve the complaint through informal channels with the program director and/or the department chair.
- III. If this fails, then the resident should follow the procedure below.

#### PROCEDURE

- I. If the resident feels that his/her complaint or grievance has not been satisfactorily addressed, he/she should contact, in writing (email is acceptable):  
Kirk Kerkorian School of Medicine - Graduate Medical Education  
3014 W. Charleston Blvd, Suite 150  
Las Vegas, NV 89102  
gme@medicine.unlv.edu
- II. If the resident still does not feel the complaint or grievance has been satisfactorily addressed, he/she should contact, in writing (email is acceptable), the dean of the Kirk Kerkorian School of Medicine at UNLV whose decision on the matter is final.
- III. No complaint or grievance will be considered if the issue presented by the resident has already been the subject of disciplinary procedures and due process under the Kirk Kerkorian School of Medicine at UNLV Due Process policy.
- IV. For complaints regarding equal employment opportunity or sexual harassment, please see Board of Regents Handbook, Title 4, Chapter 8 and/or the NSHE Sexual Harassment Policy (Appendix).

Approved by GMEC April 2017